

## Thomas Jefferson Hospital Financial Assistance Program

### Overview

If you do not have health insurance and are unable to pay your hospital bill, you may qualify for Medical Assistance, Medicare or Financial Assistance. Thomas Jefferson University Hospital offers a discounted rate to all uninsured individuals, which is applied automatically at time of billing. Our staff is willing to assist individuals with applying for governmental health insurance programs. If a Financial Assistance Application is received, individuals may be eligible for additional discounts. If eligible for Financial Assistance, individuals cannot be billed for more than what the hospital would receive for amounts generally billed for the same procedure.

### Who can apply?

All patients are eligible to apply for financial help within 240 days of the original billing date. The Financial Assistance Policy provides discounted or free care to those who have:

- Ruled out all other payment options. For example, you may be eligible for Medical Assistance and will be required to apply for those programs first.
- Procedure or visit is deemed Medically Necessary or Emergent.
- Follows 2017 Federal Poverty Guidelines (updated annually):

Size of Family	100% Discount	90% Discount	80% Discount
1	\$24,120	\$36,180	\$48,240
2	\$32,480	\$48,720	\$64,960
3	\$40,840	\$61,260	\$81,680
4	\$49,200	\$73,800	\$98,400
5	\$57,560	\$86,340	\$115,120
6	\$65,920	\$98,880	\$131,840
7	\$74,280	\$111,420	\$148,560
8	\$82,640	\$123,960	\$165,280

### How to apply

You may obtain a copy of our Financial Assistance Policy and Application Form on the Thomas Jefferson University Hospital website:

<http://hospitals.jefferson.edu/patients-and-visitors/patient-policies/financial-assistance/>.

Policy and applications are available in our Emergency Department, Financial Assistance Offices, and any of our locations where patient registration occurs. They are also available in our billing office.

### What additional languages are available?

The Financial Assistance Policy and Application are also available in Spanish, Mandarin, and Vietnamese.

### Who can I contact if I want to request a free copy by mail, have any questions, or need assistance completing an application?

- Financial Counselors: 215-503-4489 or 215-503-1178. Located at 833 Chestnut Street Suite 115, 1<sup>st</sup> Floor Philadelphia, PA 19107
- Financial Assistance Department: 215-955-3815

*Please return completed applications to:  
Financial Assistance Department P.O. Box 785992 Philadelphia, PA 19178-5992*